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Managing the Data Revolution

Presentation by the Chief Statistician of Canada

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Realities of the early 21st Century

■ **Environment**

- Continuous, accelerating, cumulative change
- Generating a stream of opportunities and challenges for official statisticians

■ **Data needs are changing**

- The world we are trying to measure is changing
- The needs of policy makers are changing (e.g., post 2015 development agenda, SEEA)



The official statistician's mission

Provide our citizens with the largest quantum of relevant, high-quality statistical information possible, in response to their highest priority and evolving information needs, given the resources those citizens have made available to us



Managing the business architecture

■ **Business architecture comprises:**

- Structures (hierarchical organizational structures, actual program/project management structures, corporate governance structures such as committees, planning systems)
- Systems (both informatics hardware and software)
- Processes (the production of outputs from inputs such as data collection from specifications, questionnaires, systems and collection resources)



Business architecture redesign - initial goals and ultimate benefits

■ **Initial goals:**

- **Efficiency:** obtaining the same or greater output with fewer inputs
- **Robustness:** reduced risk of failure, funded capital plans for maintenance, resilient systems and processes
- **Responsiveness:** reduced time from identification of a statistical information need to its fulfilment

■ **Added benefits:**

- Higher quality, more coherent, more integrated data



Business architecture principles

■ **Key principles:**

- Corporately optimal solutions rather than locally optimal
- Smallest possible number of structures, systems and processes for any given purpose (ideally, one)

■ **Goals achieved through:**

- Generalized systems and shared data centres
- Centralized, mandatory corporate services (collection, informatics, methodology, classification and coding, dissemination, etc.)
- Meta-data driven processes, standardization of concepts
- Service-oriented systems architecture with processing achieved by linking together small, easily updatable components
- Limited software tool kit



International initiatives in business architecture

- Blaise, PC-Axis, X-12 ARIMA, etc.
- Statistical Network
- UNECE Conference of European Statisticians High Level Group on the Modernisation of Statistical Processes
 - Generalized Statistical Business Process Model
 - Generalized Statistical Information Model
 - Common Statistical Process Architecture
- Technical assistance for business architecture



Innovation

- **Challenge:** Keeping pace with change in the world we are trying to measure
- **Opportunity:** New technologies and data sources that can be exploited for statistical purposes
- **The Key:** Engagement of all of our people in meeting challenges and in identifying, triaging, and exploiting opportunities in useful time



Old and new data sources

- **More intensive exploitation of existing data sources:** changing administrative systems to make their data more useful for statistical purposes; partnerships
- **Big data:** scanner data, smart meter data, credit/debit card transactions, cell phone transactions, etc.; public/private partnerships
- **Technological innovation:** satellite imagery, mileage loggers, Wifi connected devices
- **Method innovation:** crowd-sourcing?



Leave it to others

- In a world of scarce resources, focus on doing that which official statisticians are uniquely able to do
- Leave to others those things they can do equally well (and be modest about our own capability)
- Develop explicit and implicit partnerships



Conclusion

- Even in times of government austerity, it is possible to meet emerging data needs while improving the robustness of our systems and processes and our agility in implementing new programs
- Achieving this requires:
 - partnering with others in national statistical offices, the public and private sectors
 - a rigorous approach to management of business architecture and exploitation of new technologies and new data sources
 - that we focus on what we are uniquely able to do and remove obstacles that prevent others from doing what they can do equally as well as us